

To: DW® Internal  
 Date: June 10, 2021  
 Re: VMAX® IP Plus™ 3rd Generation  
 Mounting Accessory Hardware  
 Changes

## VMAX® IP Plus™ 3rd Generation Mounting Accessory Hardware Changes

**Applicable models:** DW-VP9-4P, DW-VP12-IP, DW-VP16-16P  
**Mounting accessories:** DW-VPR19E, DW-VR19E, DW-VAP19RE, DW-VP16RE  
**Release date:** 06/10/2021

As of February 2021, hardware changes have been made to the VMAX® IP Plus™ standalone Network Video Recorder (NVR). A new generation of the VMAX IP Plus (3rd generation) has been released and can be distinguished from the previous 1st and 2nd generation models by the unit serial number, firmware filename, or physical appearance of the front and rear panels of the unit.

For more information on identifying the generation of the VMAX IP Plus, you may refer to the [Technical Bulletin](#) announcement.


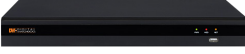



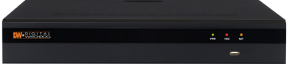





Please refer to the information below to identify mounting bracket compatibility with your 2nd generation or 3rd generation VMAX IP Plus.

**\*\*NOTE:** If needed, you may download the [DW Accessories Chart](#) for hardware compatibility regarding other DW products as well.

### How to tell what generation NVR you have based on the S/N and firmware file name:

Model #	S/N			Firmware filename		
	1 <sup>st</sup> gen	2 <sup>nd</sup> gen	3 <sup>rd</sup> gen	1 <sup>st</sup> gen	2 <sup>nd</sup> gen	3 <sup>rd</sup> gen
DW-VP9-4P	VP****	NPK09****	FPK09~	HN-6209_dw_v1.xxx	HN-6509_DW_v1.x.x.x	DW-VP09 vx.x.x.x
DW-VP12-8P	VP****	NPK12****	FPK12~	HN-6212_dw_v1.xxx	HN-6512_DW_v1.x.x.x	DW-VP12 vx.x.x.x
DW-VP16-8P	VP****	N/A	N/A	HN-6216_dw_v1.xxx	N/A	N/A
DW-VP16-16P	VP****	NPE16****	FPE16~	HN-6316_dw_v1.xxx	HN-6616_DW_v1.x.x.x	DW-VP16 vx.x.x.x

## Rack mount bracket ears per model:

Model #	2nd Gen S/N	Mounting Bracket	3rd Gen S/N	Mounting Bracket
DW-VP9-4P	NPK09- 	N/A	FPK09- 	DW-VAP19RE 
DW-VP12-8P	NPK12- 	DW-VR19E 	FPK12- 	DW-VP16RE 
DW-VP16-16P	NPE16- 	DW-VPR19E 	FPE16- 	DW-VP16RE 

### For more information

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