

To: DW® Customers
Date: July 23, 2021
Re: DW® Spot™ monitoring module
firmware update

DW® Spot™ monitoring module firmware update

Applicable models: 1st and 2nd generation Spot monitoring modules
New firmware version: 1.4.2.0
Previous firmware version: 1.3.7.0
Release date: 07/22/2021

How to tell which generation monitoring module you have:

- 1st generation Spot monitoring modules have firmware files starting with hs-10xx.
- 2nd generation Spot monitoring modules have firmware files starting with fs-10xxC.

New firmware notes:

1. The system password policy has been updated to improve cybersecurity.
 - The Admin password must be created at first login (or after factory default).
 - The Admin password must have:
 - Minimum 8 characters.
 - At least 4 combinations of uppercase, lower case letter, number, and special characters.
2. Fixes a bug when the module is in sequence mode. The new firmware removes a blank/black screen at sequence mode.

Firmware download info:

| 1st generation firmware | 2nd generation firmware |
|---|---|
| 4-channel Spot monitoring module | 4-channel Spot monitoring module |
| 16-channel Spot monitoring module | 16-channel Spot monitoring module |

For more information

DW Technical Support
Toll-free: 866.446.3595
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